

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Maria Theresa Barnes-Leon; Nardo B. Catahan Jr.;  
Shailendra Garg; Ramaswamy Sundararajan

Assignee: Siebel Systems, Inc.

Title: SERVICE REQUEST COMMON OBJECT

Application No.: 10/809,927 Filing Date: March 24, 2004

Examiner: Ho T. Shiu Group Art Unity: 2457

Docket No.: OIC0103US Confirmation No.: 6763

Austin, Texas  
October 19, 2009

Mail Stop RCE  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

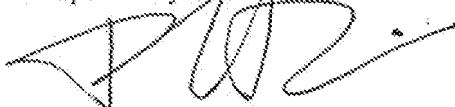
REQUEST FOR CONTINUED EXAMINATION (RCE)

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application. Please consider and enter the Amendment which is being submitted with this request. The RCE fee required under 37 C.F.R. § 1.17(e) is authorized in an accompanying transmittal letter. Also accompanying this RCE is a one-month Petition Under 37 C.F.R. § 1.136 for Extension of Time setting a new time for response of October 19, 2009.

Applicants respectfully request issuance of a Notice of Allowance in light of the Amendment which accompanies this RCE. Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

Respectfully submitted,



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